

## Life-Changing Services.

Goodwill of Orange County has been a cornerstone in the community, providing programs and services that lead to greater self-sufficiency for individuals. Each year, Goodwill serves thousands of people with disabilities and other barriers to independence. These individuals are referred to Goodwill by the Regional Center of Orange County, Health Care Agency Behavioral Health, the Department of Rehabilitation for the State of California, local schools, hospitals, and insurance companies. Goodwill provides a comprehensive array of education, training and employment services to assist these individuals to overcome barriers to employment and to succeed at home, at work, or at school.

## Accreditation.

Goodwill of Orange County is accredited by the Commission on Accreditation of Rehabilitation Facilities (CARF).

## About Goodwill of Orange County.

Since 1924, Goodwill of Orange County has provided people with disabilities and other barriers the opportunity to achieve their highest levels of personal and economic independence through competitive employment. The nonprofit organization's programs assist individuals with work and social abilities, cultural and language skills and help them succeed in the workplace. We appreciate your support while we work together to improve the lives of the many men and women throughout our community who count on our programs.

*Referral Packets and Information should be directed to:  
HCA Behavioral Health at 714.796.0266  
714.834.5939 fax*

*EmploymentWORKS  
Cedarbrook Business Park  
12882 Garden Grove Blvd., #A  
Garden Grove, CA 92843  
714.638.1741  
714.415.4133 fax*

*23871 Via Fabricante, Suite 401 & 402  
Mission Viejo, CA 92691  
949.900.0550  
949.900.0555 fax*

*Program Hours  
Monday - Friday 8:00 am - 5:00 pm*

*Goodwill of Orange County  
Administrative Offices  
410 North Fairview  
Santa Ana, CA 92703  
714.547.6308  
ocgoodwill.org*



GOODWILL OF ORANGE COUNTY

EmploymentWORKS is an Orange County Health Care Agency Mental Health Services Act program provided by Goodwill of Orange County



## Effective Strategies for Self-Sufficiency.

The EmploymentWORKS program is a supported employment program created to provide services to individuals who are seriously and persistently mentally ill or have co-occurring drug or alcohol abuse disorders. Most adults with mental illness desire to live their lives in as full and complete a way as possible. They have the same basic desires as any other adult: an education, a decent job, a place of one's own, friends, intimate relationships and family.

This exciting program is made possible in cooperation with the Orange County Health Care Agency by offering individuals who are seriously and persistently mentally ill, the opportunity to participate in Supported Employment Services. EmploymentWORKS offers individualized job placement and support services.

The program includes:

- Ongoing Work-based Vocational Assessment
- Work Incentives and Benefits Planning
- Individualized Program Planning & Job Search
- Work Experience/Adjustment/Hardening
- Job Placement
- Time Unlimited Job Coaching and Follow-along Support
- Counseling and Peer Support

## Eligibility Requirements for Program Participants.

- Individuals receiving mental health services from Orange County Health Care Agency Behavioral Health Services clinics and contract clinics.
- Individuals referred to the EmploymentWORKS Program must show proof of work eligibility and documentation of legal status as mandated by Federal guidelines.
- Volunteer opportunities can be made available at non-profit agencies in the community.

“ Thank you for believing in me.”

— Komand, EmploymentWORKS  
program participant



## Simple Steps to Success.

1. Care Coordinator submits packet to Health Care Agency (HCA) central Service Chief Contract Monitor for review.
2. HCA approves referral and submits to EmploymentWORKS.
3. EmploymentWORKS staff reviews referral information and coordinates enrollment with HCA Coordinator and calls the client to schedule an Orientation.
4. The Health Care Agency Care Coordinator and the EmploymentWORKS Staff work together to provide on-going support.

“ Thanks to EmploymentWORKS I was successful at landing a job as a custodian. It's a position with an income that helps fulfill my goals of having a place of my own as well as self-confidence. The supportive team at EmploymentWORKS helped change my life.”

— Andrew, EmploymentWORKS  
program participant